

Førebuing/ Forberedelse

18.11.2015

ENG1002/ENG1003 Engelsk fellesfag
Elevar og privatistar/ Elever og privatister

Nynorsk

Informasjon til førebuingssdelen

| | |
|----------------------------------|--|
| Førebuingstid | Førebuingstida varer éin dag. |
| Hjelpemiddel | <p>På førebuingssdagen er alle hjelpemiddel tillatne, inkludert bruk av Internett.</p> <p>På eksamen er alle hjelpemiddel tillatne, bortsett frå Internett og andre verkøy som kan brukast til kommunikasjon.</p> <p>For norsk, samisk, finsk som andrespråk og framandspråka er heller ikkje omsetjingsprogram tillatne.</p> |
| Bruk av kjelder | <p>Dersom du bruker kjelder i svaret ditt, skal dei alltid førast opp på ein slik måte at lesaren kan finne fram til dei.</p> <p>Du skal føre opp forfattar og fullstendig tittel på både lærebøker og annan litteratur. Dersom du bruker utskrift eller sitat frå Internett, skal du føre opp nøyaktig nettadresse og nedlastingsdato.</p> |
| Vedlegg | <p>Bilete/tekst 1: 1: http://pilotcommmsgroup.com/2014/04/28/ceos-keep-making-mess-heartfelt-artful-apology/ 2: http://lessonsfromtheendofamarriage.com/2015/01/17/how-to-accept-the-apology-you-never-received/ 3: http://iheartinspiration.com/quotes/the-first-to-apologize-is-the-bravest/ 4: https://rosechimera.files.wordpress.com/2014/11/apologize-brave-forget-forgive-happy-favim-com-448031.jpg</p> <p>Tekst 2: Utdanningsdirektoratet, 2015</p> <p>Tekst 3: Tilpassa frå: Australian Government, Dept. of Foreign Affairs and Trade, (13.02.2008) <i>Speech by Prime Minister Kevin Rudd to the Parliament</i>, lasta ned 31.01.15 frå: http://www.dfat.gov.au/people-to-people/public-diplomacy/programs-activities/Pages/speech-by-prime-minister-kevin-rudd-to-the-parliament.aspx</p> <p>Tekst 4: Utdanningsdirektoratet 2015. Basert på: <i>The Guardian</i> (17 March 2015), lasta ned 31.04.15 frå: http://www.theguardian.com/australia-news/2015/mar/17/consultation-to-begin-with-aboriginal-communities-slated-for-closure-in-wa</p> <p>Tekst 5: Tilpassa frå: <i>The Guardian online</i>, (09.02. 2005) <i>Blair Apologises to Guildford Four Family</i>, Lasta ned 31.01.15 frå: http://www.theguardian.com/politics/2005/feb/09/northernireland.devolution</p> <p>Tekst 6: Tilpassa frå Tim Cook's Apology: "We fell short", av Eric Markowitz, in Inc.com (28 September 2012), lasta ned 28.08.15 frå: http://www.inc.com/eric-markowitz/tim-cook-apple-maps-apology.html</p> <p>Tekst 7: Diane Burns (1957-2006). <i>Riding the One-Eyed Ford</i>. Contact II Publications, 1981. Lasta ned 11.01.15 frå: http://blog.bestamericanpoetry.com/the_best_american_poetry/2010/04/diane-burnss-sure-you-can-ask-me-a-personal-question-terence-winch.html</p> |
| Andre opplysningar | Førebuingssdagen er obligatorisk skoledag. I førebuingstida kan du samarbeide med andre, finne informasjon og få rettleiing. |
| Informasjon om vurderinga | Sjå eksamensrettleiinga med kjenneteikn på måloppnåing til sentralt gitt skriftleg eksamen. Eksamensrettleiinga finn du på www.utdanningsdirektoratet.no . |

Bokmål

Informasjon til forberedelsesdelen

| | |
|-----------------------------------|---|
| Forberedelsestid | Forberedelsestiden varer én dag. |
| Hjelpemidler | <p>På forberedelsesdagen er alle hjelpemidler tillatt, inkludert bruk av Internett.</p> <p>På eksamen er alle hjelpemidler tillatt, bortsett fra Internett og andre verktøy som kan brukes til kommunikasjon.</p> <p>For norsk, samisk, finsk som andrespråk og fremmedspråkene er heller ikke oversettelsesprogrammer tillatt.</p> |
| Bruk av kilder | <p>Hvis du bruker kilder i besvarelsen din, skal disse alltid oppgis på en slik måte at leseren kan finne fram til dem.</p> <p>Du skal oppgi forfatter og fullstendig tittel på både lærebøker og annen litteratur. Hvis du bruker utskrift eller sitat fra Internett, skal du oppgi nøyaktig nettsadresse og nedlastingsdato.</p> |
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| Informasjon om vurderingen | Se eksamensveiledningen med kjennetegn på måloppnåelse til sentralt gitt skriftlig eksamen. Eksamensveiledningen finner du på www.utdanningsdirektoratet.no . |

The topic for this examination is:

Saying “I’m sorry” and making amends in the English-speaking world

We probably all know how difficult it can be to go to a friend, a relative, an employer or a customer and apologise for making a mistake or for using harsh words.

To say “I’m sorry” in English can have many different meanings, all depending on the context. Saying you are sorry can be a necessary, formal, heartfelt, insincere or even ironic statement. The other side of the “I’m sorry” coin is of course the recipient of the apology. If the statement is only formal or insincere, the recipient might feel even more offended, frustrated or angry. On the other hand, a genuine apology can lead to forgiveness and reconciliation. Sometimes, saying sorry is absolutely necessary for an individual, a group of people or even a nation to be able to move on.

Use your preparation period to reflect on the ways and effects of apologising, and on situations where this might be necessary, for instance to move on by making up for past and present mistakes.

You should study the texts below, find new information, and revise relevant material you have worked with during your English course. This could be in your textbook, news stories, films, literature and other material in your education programme. You may also find new, suitable material. It is a good idea to make a note of useful key words and phrases. Finally, remember to note down your sources.

REMEMBER TO BRING THIS PREPARATION MATERIAL BOOKLET WITH YOU TO THE EXAMINATION. YOU WILL NEED IT.

Text 1



1

THE FIRST TO APOLOGIZE
IS THE BRAVEST.
THE FIRST TO FORGIVE
IS THE STRONGEST.
AND THE FIRST TO FORGET
IS THE HAPPIEST...

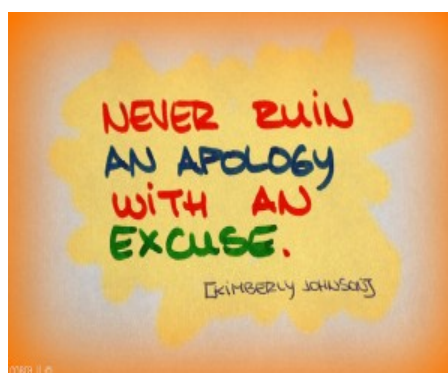
2

QUOTEDIARY.NET

3



4



Text 2

Here are some newspaper headlines about things that went wrong because of mistakes that were made:

Furious bride says hairdresser ruined her big day

House fire caused by faulty wiring

Doctors missed clear signs of abuse

My teachers thought I was lazy, but I was dyslexic, claims successful CEO

Decorators hang expensive wallpaper upside down, but say it looks fine

Assistant nurse reprimanded for neglecting 92-year-old patient

Utdanningsdirektoratet 2015

Text 3

Speech by Prime Minister Kevin Rudd to the Parliament

13 February 2008

Mr Speaker, there comes a time in the history of nations when their peoples must become fully reconciled to their past if they are to go forward with confidence to embrace their future. Our nation, Australia, has reached such a time. That is why the parliament is today here assembled: to deal with this unfinished business of the nation, to remove a great stain from the nation's soul and, in a true spirit of reconciliation, to open a new chapter in the history of this great land, Australia. The time has come, well and truly come, for all peoples of our great country, for all citizens of our great Commonwealth, for all Australians—those who are Indigenous and those who are not—to come together to reconcile and together build a new future for our nation.

To the stolen generations*, I say the following: as Prime Minister of Australia, I am sorry. On behalf of the government of Australia, I am sorry. On behalf of the parliament of Australia, I am sorry. I offer you this apology without qualification. We apologise for the hurt, the pain and suffering that we, the parliament, have caused you by the laws that previous parliaments have enacted. We apologise for the indignity, the degradation and the humiliation these laws embodied.

We offer this apology to the mothers, the fathers, the brothers, the sisters, the families and the communities whose lives were ripped apart by the actions of successive governments under successive parliaments. In making this apology, I would also like to speak personally to the members of the stolen generations and their families.

I know that, in offering this apology on behalf of the government and the parliament, there is nothing I can say today that can take away the pain you have suffered personally. Whatever words I speak today, I cannot undo that. Words alone are not that powerful; grief is a very personal thing. I ask those non-Indigenous Australians listening today who may not fully understand why what we are doing is so important to imagine for a moment that this had happened to you. I say to honourable members here present: imagine if this had happened to us. Imagine the crippling effect. Imagine how hard it would be to forgive.

We embrace with pride, admiration and awe these great and ancient cultures we are truly blessed to have among us—cultures that provide a unique, uninterrupted human thread linking our Australian continent to the most ancient prehistory of our planet. Growing from this new respect, we see our Indigenous brothers and sisters with fresh eyes, with new eyes, and we have our minds wide open as to how we might tackle, together, the great practical challenges that Indigenous Australia faces in the future. Let us turn this page together: Indigenous and non-Indigenous Australians, government and opposition, Commonwealth and state, and write this new chapter in our nation's story together.

Mr Speaker, I commend the motion to the House.

* Children who were forcibly removed from their Aboriginal families

Source: Australian Government, Dept. of Foreign Affairs and Trade, (13 Feb. 2008) *Speech by Prime Minister Kevin Rudd to the Parliament*, Retrieved 31.01.15 from: <http://www.dfat.gov.au/people-to-people/public-diplomacy/programs-activities/Pages/speech-by-prime-minister-kevin-rudd-to-the-parliament.aspx>

Text 4

Opposition comment to Tony Abbott

Speech by left-wing politician Reggie Cook in 2015, given in reaction to plans to forcibly move Aboriginal people from their homes. The Prime Minister of Australia, Tony Abbott, said that this removal policy was justified as "the government cannot endlessly subsidise lifestyle choices if those lifestyle choices are not conducive to the kind of full participation in Australian society that everyone should have".

When I listened to former Prime Minister Kevin Rudd's fine words of apology to the Aboriginal people just over seven years ago, I felt a sense of justice and well-deserved closure on behalf of these persecuted people. He acknowledged their pain and suffering and the great indignities we have done to them.

But I now ask: what worth is to be found in these apologies? What value do they really have and how much true sincerity can we find in them?

I especially ask this in light of his statement about "the unfinished business of the nation". Seven years on we can surely ask what this unfinished business is. Is it the planned removal of Aboriginal communities on 30 June of this year? Is it the closure of 150 of 274 Aboriginal communities due to funding cuts? Is it the heartless treatment of Aboriginal communities, a treatment that reveals either an ignorance of culture and history, or worse, a return to racist persecution against a whole people and way of life? When current Prime Minister Tony Abbott says that some lifestyle choices are not conducive to full participation in Australian society, he is painting a way of life, a culture and a race with one vile brush from our colonial past.

Accused of being insensitive to the Aboriginals, Mister Abbot refuses to apologise, here and now, in the moment, when an apology should have much more force and weight. Senator Rachel Siewert has said that "these remote communities are important to cultural, emotional and social wellbeing and should not be shut down for the sake of short-sighted budgetary measures." I could not agree more. The actions of our current government make a mockery of the apologies made by our former Prime Minister. Tony Abbott talks with the same tongue as our ancestors, the people on whose behalf former Prime Minister Rudd apologised just seven years ago. So I ask you: What's going to happen? In 30 years' time will a new Prime Minister feel the need to apologise to a new generation of Aboriginals for this new "short-sightedness"?

Utdanningsdirektoratet 2015, based on the *Guardian* (17 March 2015), retrieved 31.04.15 from <http://www.theguardian.com/australia-news/2015/mar/17/consultation-to-begin-with-aboriginal-communities-slated-for-closure-in-wa>

Text 5

With the film “In the Name of the Father”, released in 1993, the case of the Guildford Four became widely known. They were four young Irishmen who were arrested, charged and imprisoned for a bomb explosion in a pub in Guildford in 1974, even though none of them had anything to do with the IRA (Irish Republican Army). They were allegedly tortured and framed by the police, and spent 15 years in prison, and Gerry Conlon’s father, who was also wrongfully imprisoned, died while in prison. The film has been shown in numerous classrooms across Europe, making the case a well-known miscarriage of justice. The bomb attacks happened in 1974, but as we can see below, the official apology was not made until 2005.

Blair apologises to Guildford Four family

Tony Blair today apologised to the 11 people wrongfully imprisoned for the IRA bomb attacks in Guildford and Woolwich in 1974.

"I am very sorry that they were subject to such an ordeal and injustice," he told members of the Conlon and Maguire families.

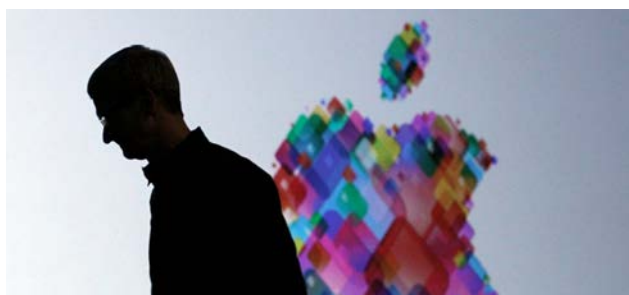
"That is why I am making this apology today - they deserve to be completely and publicly exonerated."

Source: The Guardian online, (9 Feb. 2005) *Blair Apologises to Guildford Four Family*, Retrieved 31.01.15 from: <http://www.theguardian.com/politics/2005/feb/09/northernireland.devolution>

Text 6

Tim Cook's Apology: “We fell short”

Apple screwed up, and admitted it.



Apple CEO Tim Cook at Apple's developers conference in San Francisco earlier this year.

[By Eric Markowitz, September the 28th, 2012](#)

Companies are composed of people, and people make mistakes. Even Apple, the world's largest company can get things very wrong.

Of course, that is what happened when Apple launched the newest version of its Maps app, and faced an avalanche of disastrous reviews and negative attention.

However, Tim Cook, Apple's CEO, chose not to sweep the negative press under the rug. Instead, he confronted it, and issued an apology. That is certainly a good move, one all company leaders can learn from.

To our customers,

At Apple, we strive to make world-class products that deliver the best experience possible to our customers. With the launch of our new Maps last week, we fell short on this commitment. We are extremely sorry for the frustration this has caused our customers and we are doing everything we can to make Maps better.

While we're improving Maps, you can try alternatives by downloading map apps from the App Store like Bing, MapQuest, and Waze, or use Google or Nokia maps by going to their websites and creating an icon on your home screen to their web app. Everything we do at Apple is aimed at making our products the best in the world. We know that you expect that from us, and we will keep working non-stop until Maps lives up to the same incredibly high standard.

Time will tell if this apology will help Apple's tarnished reputation.

Utdanningsdirektoratet 2015, based on the article in Inc.com (28 September 2012), retrieved 28.08.15 from <http://www.inc.com/eric-markowitz/tim-cook-apple-maps-apology.html>

Text 7

Sure You Can Ask Me A Personal Question

How do you do?

No, I am not Chinese.

No, not Spanish.

No, I am American Indian, Native American.

No, not from India.

No, not Apache

No, not Navajo.

No, not Sioux.

No, we are not extinct.

Yes, Indian.

Oh?

So that's where you got those high cheekbones.

Your great grandmother, huh?

An Indian Princess, huh?

Hair down to there?

Let me guess. Cherokee?

Oh, so you've had an Indian friend?

That close?

Oh, so you've had an Indian lover?
That tight?

Oh, so you've had an Indian servant?
That much?

Yeah, it was awful what you guys did to us.
It's real decent of you to apologize.
No, I don't know where you can get peyote.
No, I don't know where you can get Navajo rugs real cheap.
No, I didn't make this. I bought it at Bloomingdales.

Thank you. I like your hair too.
I don't know if anyone knows whether or not Cher is really Indian.
No, I didn't make it rain tonight.

Yeah. Uh-huh. Spirituality.
Uh-huh. Yeah. Spirituality. Uh-huh. Mother
Earth. Yeah. Uh-huh. Uh-huh. Spirituality.

No, I didn't major in archery.
Yeah, a lot of us drink too much.
Some of us can't drink enough.

This ain't no stoic look.
This is my face

By Diane Burns (1957-2006). *Riding the One-Eyed Ford*. Contact II Publications, 1981.

Downloaded 11 January 2015 from
http://blog.bestamericanpoetry.com/the_best_american_poetry/2010/04/diane-burnss-sure-you-can-ask-me-a-personal-question-terence-winch.html

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